



FLEET & DISTRICT NEIGHBOURHOOD WATCH

www.fleetnhw.co.uk

NEWSLETTER

Volume 19 Number 1
Winter 2012 - 2013

Contacting the Police

Call 999 in an emergency

For a crime in progress; danger to life; someone suspected of a crime is nearby; or violence is being used or threatened.

101 for non-emergency calls

To report crimes that do not require an urgent response; to inform about a crime in your area; for advice, feedback and information on police matters; to speak to or arrange a visit from a local police officer; to make enquiries of beat surgeries or local police events; and to get an update on a crime as a victim.

101 is available at all times. Calls from a landline or mobile cost 15p regardless of the call duration.

0800 555 111 Crimestoppers

Free & anonymous crime-related calls

Chairman's Report

By the time you read this another year will have passed into history. I trust your Christmas was happily spent with friends and family and that 2012 was crime free.

You may have seen from recent newspapers that for the second year running Hart was considered the best place in England to live, with one of the lowest crime rates in the country. However, this does not happen by accident; only with the police, local authorities and ourselves working together for the community - our community. This last point is crucial to our ability to operate and it brings me on nicely to the subject of our AGM. Last September saw one of the lowest attendances at our AGM despite circulating this newsletter to nearly 6000 households. Why? Do you feel that it cannot offer you anything, perhaps you do not like the format or the presentations? Would you prefer a more relaxed cheese and wine evening for example, with less formality? It is your AGM, not ours, and the members of your committee are willing to examine any serious suggestions; but as much as anything we need your attendance and commitment, enabling us to move forward. All the committee are available by e-mail or telephone. Please talk to us.

Meanwhile, may I wish all our members a very Happy, Healthy, Peaceful and Crime Free New Year, and give a special thank you to all the senior coordinators and coordinators who give up their time for us.

David Bunclark - Chairman

Notice-board

UK National Property Register. At: www.immobilise.com you can create a free, private and secure portfolio of all your personal property. If your mobile phone, bike, computer or any other registered item is lost or stolen, use Immobilise to instantly tell the police, insurers, and the second-hand trade. These actions help greatly in the recovery of your property and the capture of thieves. The QR Code for Immobilise is available on page 3.

Census Record Scam The Trading Standards Service has recently received a report of a scam concerning an individual who was contacted by someone purporting to be from Hampshire County Council and supposedly acting on behalf of the Office of National Statistics. The caller suggested that the individual's Census form was completed incorrectly and they had a fine to pay. The caller asked for basic identification details which they said was to confirm the Census record and the individual's bank details so they could process the fine.

The Office of National Statistics is aware of similar scams in other parts of the country where money has been taken from an individual's bank account. The Office of National Statistics has advised that their staff would never ask for this type of personal information and that Hampshire County Council is not acting as an agent for them. There are reports of a similar scam where information is sent by an email containing a link. The Office of National Statistics has warned that by clicking the link, malware may then be downloaded onto the recipient's computer, putting their personal data, including financial information, at risk. Hampshire residents are advised to be alert for similar unsolicited telephone calls or emails from anyone purporting to be from an official body, and to check the callers identity with the genuine organisation before talking with them. In addition:

Do not disclose any personal information over the telephone or in an email

Do not pay any money to unsolicited callers

Do not click any links in an email if you are not sure of the source

For further advice please contact: Citizens Advice Consumer Helpline on 08454 04 05 06

Or online at: www.citizensadvice.org.uk

(Notice-board continues on Page 4)

POLICE & CRIME REPORT

I am very proud to have been the Fleet Safer Neighbourhoods Sergeant since 2007. For those of you who have had the misfortune to read my regular reports to NHW over the years and the occasional rants about crime prevention, you have my sympathy. However, as nobody has complained I make no apologies for more of the same. Before I go off at the deep end I want to inform you that Simon Hayes was elected as our new Commissioner for Hampshire Constabulary Police and I would like to make some general points about his role. Police and Crime Commissioners (PCCs) will ensure that the policing needs of their communities are met as effectively as possible. This should bring communities closer to the police, building confidence in the system and restoring trust. PCCs will make and influence key decisions that will impact on how your local area looks and feels: from CCTV, street lighting and graffiti to tackling gangs and preventing drug-dealing. Their job is to listen to the public and then respond to the public's needs, bringing more of a public voice to policing and giving the public a name and a face to complain to if they are not satisfied. One of the first tasks for Simon Hayes will be to employ a new Chief Constable as sadly the current Chief Constable, Alex Marshall, is off to pastures new.

The planned closure of the Fleet Police Station is still in the early stages and although the station is closed to the public, that is where your Beat Team members call home at present, and we do not expect to be moving before 2014 and we will be staying in Fleet whatever happens.

A new officer has joined the Fleet Safer Neighbourhoods Team: PCSO French. He will be covering the Fleet beat which includes the Town Centre, Courtmoor, Fleet West, Pondtail and Ancells Farm. He has already helped detain youths causing anti-social behaviour and he has been involved in beat surgeries at the library.

Another recent change is the new method of reporting fraud. As the UK's national fraud reporting centre, Action Fraud should be your first point of contact if you have been a victim of fraud. Making a crime report to Action Fraud means that you will receive a crime reference number. Call 0300-123-2040 or you can access the centre online at: www.actionfraud.police.uk

The prevention of crime is the key and making the communities of Fleet aware of all the current crimes being committed empowers communities to take action to prevent crime. This is why Hampshire Constabulary has invested in: www.crimereports.co.uk Please use it. It is far more reliable than the rumour mill and gossip.

It is often the simplest things that will deter a thief. A light left on so that your home looks occupied when you are out will make the opportunistic thief walk on to the next home that is in darkness and looks unoccupied. A light that illuminates your back garden and one that illuminates your front door will remove the security that criminals seek in darkness and the lights will also welcome guests. Always use properly fitted locks to secure your homes and property. Amazingly, people in Fleet continue to leave cars, sheds and garages unlocked. We have been visited recently by criminals from out of the area who simply walked the streets of Fleet trying door handles and then stealing from unsecured cars. Fifteen cars were searched in one night by a couple of lads before a resident was disturbed by the thieves searching his car. Police were called, arrests were made and the culprits have been sent to court. After a search of the area, the stolen property was found stashed in a hedge for later collection by the thieves. Some of you may recall a similar story from about 18 months ago when another thief was targeting unsecured cars. Sadly it seems that we have not learned as a community to lock up properly. Please remove valuables from your car, lock it, check it is locked and please do not become complacent. Fleet is a low crime area, not a no crime area.

If you would like some help or advice on how to secure your home please contact me or follow us on twitter @FleetPolice.

(Police & Crime Report continued on Page 4)

RM CARPETS LIMITED

Quality floor coverings & fitting service



A fast and friendly service on a whole range of quality carpets, vinyls and laminates all at highly competitive prices

01252 333340

2-4 Heathland Street Aldershot Open: Mon - Sat 9am - 5.30pm

SCOFFIELD

Builders Fleet

Unit 14 Potters Industrial Park, Coxmoor Close
Church Crookham, Fleet

NO JOB TOO LARGE - NONE TOO SMALL
SCOFFIELD BUILDERS WILL DO THEM ALL

(01252) 816660



FULLY INSURED ESTABLISHED 1968

Scam Warning - Action Fraud

There is a current scam which involves people telephoning the public and purporting to be from Action Fraud. Further details can be found at:

www.actionfraud.police.uk/bogus-callers-claiming-to-be-from-action-fraud-dec12

It is worth taking note of the following advice:

- ◆ Never give personal details over the telephone
- ◆ Report any suspicious telephone calls to your telephone company
- ◆ Consider registering your number with the Telephone Preference Service (TPS online) or call 0845 070 0707
- ◆ Most telephone providers will block anonymous callers
- ◆ Never give your credit or bank card PIN out over the telephone
- ◆ This information is never requested legitimately by your bank or by the police
- ◆ If you think something is wrong, hang up the telephone



Here is the QR Code for Immobilise. Please refer to the Notice-board article on page 1.



Hart Childminding Association

- OFSTED REGISTERED
- CRB CHECKED
- FIRST AID TRAINED
- PUBLIC LIABILITY INSURANCE
- PROFESSIONAL
- RELIABLE
- FLEXIBLE
- CARING HOME ENVIRONMENT
- BIRTH TO 14 YEARS
- CHILDCARE VOUCHERS ACCEPTED
- EYFS FRAMEWORK FOLLOWED

Email hartchildminding@aol.co.uk Call 07881 794554 Web www.hcma.org.uk



Modernise your home

with a top quality roller or sectional garage door

increased

Security Safety Saleability

to find out more contact (no obligation)

www.synektics.co.uk
01252 815281

Watch out and try to help your neighbours and your local Community



That's what our Neighbourhood Watch is all about

Problem PC?

Home & Small Business Specialist

We Fix IT

Installation & setup
Wireless networks
Wired networks

Virus/spyware removal
Data back up
We come to you

We Support IT

Already bought it? - we can fit it!
Technical support with advice you can understand

Peter Bishop

07768 921788 01252 627398

info@problempc.co.uk www.problempc.co.uk
Tek Solutions Ltd, 4 Highland Drive, Fleet, Hants, GU51 2TH

Domestic Bliss Home Cleaning Services

Cleaning tailored to suit your needs

Weekly or fortnightly cleans

Moving in/out cleans and Spring cleans

All staff are security cleared and

Fully insured

**For a FREE estimate
RING Mob: 07531882335
or Tel: 01252 626600**

The Fleet & District Neighbourhood Watch does not accept liability for any of the statements, actions or default on the part of any of the articles or advertisers in this or other editions of the Newsletter.

PhoneJoan

LIFESTYLE MANAGEMENT SERVICES

Odd Jobs & Repairs / Cleaning / Ironing / Gardening
Researching "best buys" / Waiting in for Tradesmen
Home Improvements / Arranging that Special Treat
and much more...

**Say "Goodbye" to Chores and Hassle
Say "Hello" to a Better Lifestyle**

Call Joan on 01252 612033
or visit our website: www.phonejoan.co.uk

Domestic and Commercial

Double Glazing

Doors

Roofline

Conservatories

BTW

Safer products for a safer neighbourhood



01252 501 478
enquiries@btwgroup.co.uk
www.btwgroup.co.uk

(Police & Crime Report continued from Page 2)

Over the past few months you have raised several issues with me and my team, including speeding on local roads and parking near schools. The Roads Policing Unit officers have been doing good work in all weathers to target speeding drivers on Hitches Lane, Kings Road, Crookham Road, Reading Road South and Aldershot Road. Hundreds of driver referrals and tickets have been issued as a result of you telling my team that it was a community priority. Sadly, but not unexpectedly, it was members of the local community that we generally caught speeding! The parking around all the local schools is a continuing issue. Working with the Hart District Parking wardens, who enforce yellow lines, we continue to patrol to try and reduce the problems. We have also asked the local highways department to reduce the dangers caused by parked cars near schools by increasing the areas covered by yellow lines. I would implore parents dropping off children at schools to consider the safety of other children as well as their own; there may not be any yellow lines but is it safe? Does your vehicle cause other road users a danger just because you want to drop off your child within sight of the school? We have recently taken a driver to court for abusing a parking warden outside a school in the presence of young children. It is unacceptable and such behaviour will result in prosecution. The wardens are there to try and keep your children safe.

Wishing you all a safe, crime-free and prosperous 2013. Sgt Dave Hill

(Notice-board continued from Page 1)

Nuisance calls, mail and texts The Telephone Preference Service (TPS) and the Mailing Preference Service (MPS) are free services. The TPS is the official central opt-out register where you can record your preference not to receive unsolicited sales or marketing calls. It is a legal requirement that all organisations (including charities, voluntary organisations and political parties) do not make such calls to numbers registered on the TPS unless they have your consent to do so. Visit www.tpsonline.org.uk for more information.

The MPS is a service set up to enable consumers to have their names and home addresses in the UK removed from lists used by the industry. Visit www.mpsonline.org.uk for more information.

If you receive unsolicited text messages you can forward them on to your mobile provider's spam report number which is: 7726 for Orange, O2 and T-Mobile, 87726 for Vodafone and 37726 for Three. You should make sure that the sender's number is included in the text you send so that it can be dealt with appropriately.

No Cold Calling Zone To arrange for a No Cold Calling Zone in your street, please contact:

Trading Standards, Montgomery House, Monarch Way, Winchester SO22 5PW

Tel: 01962 833620 Fax: 01962 833698 or email to: nccz@hants.gov.uk

Advertising space is available in the Fleet & District Neighbourhood Watch Newsletter. The Newsletter is published four times a year in Spring, Summer, Autumn and Winter and it is distributed to 6,000 households in the residential areas of: Fleet, Church Crookham, Crookham Village, Dogmersfield, Winchfield and Ewshot To advertise please contact the Editor on Tel: 01252-626524 or email: editor@fleetnhw.co.uk

Fleet & District Neighbourhood Watch Committee Members

Chairman: David Bunclark Tel: 01252-621684 email: chairman@fleetnhw.co.uk

Secretary: Tom Callaghan Tel: 01252-811943 email: secretary@fleetnhw.co.uk

Treasurer: Kenneth Hammond Tel: 01252-694310 email: treasurer@fleetnhw.co.uk

Editor and Advertising: Alan MacGregor Tel: 01252-626524 email: editor@fleetnhw.co.uk

Webmaster: Andy Allen Tel: 01252-697256 email: webmaster@fleetnhw.co.uk

Ancells Farm: Name to be confirmed

Hart DC Reps: Caroline Ryan Tel: 01252-774476 email: caroline.ryan@hart.gov.uk

Coordinators' Representative: Vacant

Ewshot: Sue Freeman Tel: 01252-851534 (Not on Committee)

Police: Sergeant David Hill Tel: 0845-045-4545

Councillor Jenny Radley email: jenny.radley@hart.gov.uk

Fleet & District Neighbourhood Watch Website: www.fleetnhw.co.uk

Please send inputs to the Editor. Deadline for the next edition: **31 March 2013**

CLIVE FERRIS

Your Local Painter & Decorator

- ◆ Competitive rates
- ◆ Superb quality work
- ◆ Reliable, friendly service guaranteed

Call me today to discuss your requirements on:
Tel: 01252 629781
Mob: 07885 503425
email: clive.cfa@tiscali.co.uk

Fully insured, trustworthy and reliable service guaranteed!

suzanne garland

photographer

www.suzannegarlandphotography.com

Wedding, Civil Ceremony & Event Photographer

"the friendly face behind the camera"

For any enquiries, please contact me or visit my website for more information

T: 01252 681454

E: info@suzannegarlandphotography.com

W: www.suzannegarlandphotography.com

CRB checked Fleet based